fynl.io

FREE GUIDE

Agents Office: Handoffs Between Agents

A blog post goes live and nobody shares it. With handoffs in the Agents Office, one agent's finished work becomes the next agent's job, and the board shows every pass.

WHAT THIS ADDS

Most automations are islands. One finishes its work and stops, and the next step waits for a person to notice. That gap is where work gets dropped: the post that never got shared, the reply that never got drafted. Handoffs close the gap by making the end of one agent's job the start of another's.

The problem it solves

You publish a blog post. Three days later nobody has shared it, and you cannot remember which posts you already shared and which you did not.

The writing step finished. The sharing step never started, because nothing told it to. Work gets lost in the gap between two jobs, not inside them.

What a handoff is

A handoff turns one agent's result into another agent's job. In the office you can watch it: the agent gets up, walks over and hands a folder in its team colour to the other agent, who looks up, and then walks back to its desk. If the agent is busy, a glowing packet arcs between the two desks instead.

The handoffs that come built in

- **New blog post to the Blog Sharer**: a post published in the last 36 hours goes to that floor's Blog Sharer, which makes one social post for it through Content360. At most one a day per brand, between 9am and 8pm, and never the same link twice.
- **Leads and replies to the Inbox Drafter**: every new Reddit lead and every outreach reply goes to the Inbox Drafter.

What the next agent receives

The handoff becomes the receiving agent's next job, with the details it needs. For a blog post that is the title, the link and where to share it. The Blog Sharer first checks that the link is not already queued or posted, opens it to confirm it loads, and finishes with the post id and the time it goes out.

The Handoffs board

The board lists the latest handoffs: who passed what to whom, when, and the status: queued, running, done or failed. Press **Open** on any row to read the full note. A handoff that failed, stopped or was interrupted gets a **Try again** button that hands it over again.

What it costs

Agents Office is an add-on to either Fynl plan: **$19.99 a month** or **$200 a year**. The plans are **$49 a month** for Starter and **$149 a month** for Agency. New to the office? Start with the full Agents Office guide, then read about the Gym health check.

DO THIS

Let each agent do one job, and let handoffs carry the result to the next one. Check the Handoffs board for anything marked failed and press Try again; open any handoff to read exactly what was passed.

What Fynl.io is

One portal a small business runs itself on, instead of five subscriptions that do not talk to each other.

- A CRM and pipeline that shows every lead and where it stopped
- A calendar clients can book straight into
- Quotes, contracts and invoices, with deposits taken up front
- A website and form builder, so the enquiry lands in the same place
- Your Gmail connected, so the whole thread sits on the contact
- Automations for the follow-up you keep forgetting to send

The AI runs on **your own Claude or ChatGPT API key** — no markup on it. No SMS or phone calls yet. $49/month per business, $149 Agency, and we move your contacts over for you.

Handoffs run inside the Agents Office in the Fynl portal, between the same agents the office already runs, so there is no separate workflow tool to wire up.