fynl.io

FREE GUIDE

Agents Office: The Floor Manager

One automation quietly breaks and nobody tells you. The manager desk on every Agents Office floor checks each agent every hour and tells you only what needs you.

WHAT THIS ADDS

Automations rarely fail loudly. A job stops on Tuesday and you find out on Friday, from a client. The manager desk is a supervisor for your agents: it does not do their work, it checks that the work happened, and it only interrupts you for what nobody else can do.

The problem it solves

You run an agency with eight automations: posting, emails, reports. On Tuesday one of them stops without a sound. Nothing on your screen changes. On Friday a client calls and asks why nothing went out this week.

The failure took a second. The cost is the four days nobody knew. A floor manager exists to make those four days one hour.

Where the manager desk is

Every floor in Agents Office has a manager desk: a navy android with a gold visor on a stone dais in the middle of the floor. To add one to a floor that has none, right-click an empty spot and choose **Add manager desk here**.

The visor tells you the state from across the room:

- **Green**: everything is OK.
- **Blue**: it is working.
- **Amber**: something needs you, or a run was missed.
- **Red**: something is broken.
- **Dark**: the manager is paused.

What it checks every hour

Every hour from 7am to 10pm the manager goes through each agent on its floor and asks three things: did it run, did the run actually do its job, and is it repeating an error? It looks at the agent's last run, what the run reported, its log and its numbers, so an agent that ran and did nothing does not pass.

Each round is written to **Today's checks**, for example: Checked 8 agents, 1 already tried, 1 quiet.

What gets fixed and what comes to you

Problems that can be fixed go to the fix queue, at most four at a time, and each problem only once, so the same failure does not get retried forever. What was done shows up under **What it fixed**, with the reason.

Logins, payments, keys and decisions are never touched. They go to **Clear the blockers** and you get one notification, once. If nothing needs you, **Waiting on you** says so.

Reading the grades

Click the desk and the panel opens. At the bottom is **Agent health**: every agent on the floor with a letter grade from A to F and one line on why. A paused agent shows as paused instead of failing.

Use it as a to-do list. The lowest grade is the one to look at first.

The controls on the panel

- **Check now** runs a round without waiting for the hour.
- **Preview** shows what the manager would do.
- **Edit scope** changes what it oversees.
- **Turn off** pauses it.
- **Remove** takes the desk off the floor.

What it costs

Agents Office is an add-on to either Fynl plan: **$19.99 a month** or **$200 a year**. The plans are **$49 a month** for Starter and **$149 a month** for Agency. New to the office? Start with the full Agents Office guide.

DO THIS

Open your floor, click the manager desk and press Check now. Read the grades from the bottom up: start with the lowest agent, and leave the rest alone until that one is fixed.

What Fynl.io is

One portal a small business runs itself on, instead of five subscriptions that do not talk to each other.

- A CRM and pipeline that shows every lead and where it stopped
- A calendar clients can book straight into
- Quotes, contracts and invoices, with deposits taken up front
- A website and form builder, so the enquiry lands in the same place
- Your Gmail connected, so the whole thread sits on the contact
- Automations for the follow-up you keep forgetting to send

The AI runs on **your own Claude or ChatGPT API key** — no markup on it. No SMS or phone calls yet. $49/month per business, $149 Agency, and we move your contacts over for you.

The manager sits on the same floor as the agents it watches, inside the Fynl portal, so its checks use each agent's real runs and logs rather than a separate monitoring tool.